

Customer Service:

Residential service with an existing meter located at the property and new service taps may be applied for at the Cullman Electric Cooperative at 1749 Eva Road NE, Cullman, AL 35055.

Requirements:

- * 2 forms of identification such as valid driver's license, military ID or social security card; at least one must be a photo ID
- * non-refundable service fee paid at time of application for service
- * proof of ownership of the property or the proper approval form; signed and witnessed by the property owner
- * meter serial number
- * payment of any delinquent amounts on any other account by same applicant
- * 911 address

This process and fee must be completed each time a customer moves. A service fee applies to each meter located on the property.

CCWD will attempt to complete service connects the following business day unless the customer pays an additional same day or after hours service fee.

Any new service taps not released to CCWD construction crew by the customer within 90 days will be refunded. All new service taps require 12 months minimum active billings. If the initial customer discontinues service prior to the 12 month term, said customer is responsible for the difference.

For further information on new service taps see the Rules and Regulations tab.

For questions or further information please call 256-734-2900